

Issuance of Personal Customs Code

FAQ

for Foreigner



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Hello. We are Technical Service Center of Korea Customs Service.

If you have difficulty with issuance of the [Personal Customs Code \(PCC\)](#), Please refer to the FAQ below.

If you can't find the answer that you want from this FAQ, please contact us via Kakao Talk.

* Search '관세청 유니패스 기술지원상담센터' in Kakao Talk Channel and ask your questions in the 1:1 chat.



1. Can foreigners apply for the Personal Customs Code (PCC)?



- ▶ With the [Alien Registration Card or Certificate of Foreign Residence in Korea](#), you can get your Personal Customs Code (PCC) issued.
- ▶ You must have [an accredited certificate, or a mobile phone operated by a domestic telecom company](#).
- ▶ Real-name authentication
 - ① 성명 (Name) : Enter the name on your Alien Registration Card or Certificate of Foreign Residence in Korea (in all capital letters).
 - ② 주민등록번호 (Resident registration number) : Enter your alien registration number or residence registration number.



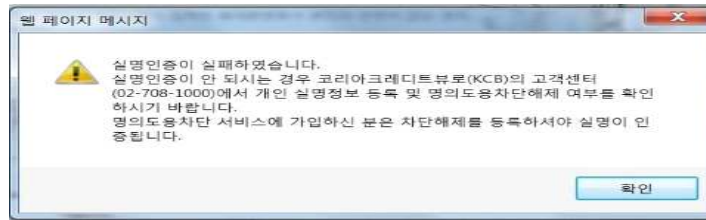
2. I can't get the Personal Customs Code (PCC) because I don't have any means of authentication.



- ① You can visit the nearest customs office in person to apply for the PCC with your Alien Registration Card or Certificate of Foreign Residence in Korea.
 - * Please refer to the official Korea Customs Service web page for customs offices and their locations.
- ② If visiting a customs office is not convenient for you, [you can use your alien registration number \(if you have the Alien Registration Card\) or passport number instead of the Personal Customs Code \(PCC\) for customs clearance](#).



3. Real-name authentication failed.



- ▶ Enter the name as indicated on your Alien Registration Card or Certificate of Foreign Residence in Korea (in capital letters).
 - ▶ If you entered your name correctly but failed, please type your name without any space. (e.g. COI ZHUNA → COIZHUNA)
- ※ If you typed your name correctly but repeatedly failed, please call the KCB customer center at 02-708-1000, and then press Number 4 > Number 3 > Number 0 to check whether you have joined a service to prevent identity theft and whether your name is registered.



4. Identity verification with my mobile phone failed.



- ▶ At the time of first PCC issuance, identity verification on your mobile phone is required. If you fail identity verification, please make sure the followings are entered correctly.

***PASS App authentication:** ① Telecom company, ② Name without spaces, ③ Mobile phone number without '-'

***PASS SMS authentication:** ① Telecom company, ② Name without spaces, ③ Date of birth(8digits), Mobile phone number without '-'

- ※ Your name in your Alien Registration Card and your mobile phone subscriber name must match for identity verification. If the names are different, you must change your mobile phone subscriber name to be same as the name in your Alien Registration Card.

→ If you entered your name correctly but repeatedly failed, please call the KMC customer center at 1644-1863 to ask about mobile identity verification.





5. How can I get my Personal Customs Code (PCC) issued on my mobile phone?

- ▶ You can access the 'Personal Customs Code (PCC) issuance' web site (p.customs.go.kr) on your smart phone browser or After installing '모바일 관세청' App, you can apply for your Personal Customs Code (PCC) without membership.

- ▶ Using the Mobile Apps

App '모바일 관세청' installation process : Please click the link below.

- ▶ App '모바일 관세청' 「Play Store」(Android)

<http://play.google.com/store/apps/details?id=kr.go.kcs.mobile.pubservice>

- ▶ App '모바일 관세청' 「App Store」(iPhone IOS)

<https://itunes.apple.com/kr/app/id1100073666>

- ① Select [개인통관고유부호] → choose the Identity verification method(mobile phone or public certificate authentication) → begin the real-name registration and Identity verification.

※ If you failed real-name registration, refer to FAQ No.3 for details.

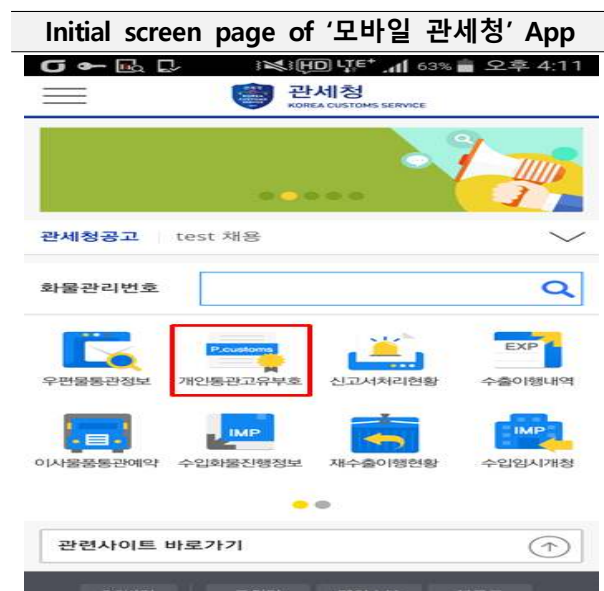
※ If you failed mobile phone identity verification, refer to FAQ No.4 for details.

- ② Click [확인 (OK)] and complete the application form. The PCC will be issued once the form is completed.

→ Enter your 주소 (address), 전화번호 (telephone number), 이메일 (e-mail) and check off the consent form.

[Guide to mobile Personal Customs Code (PCC) issuance and confirmation]

- ① You can access the 'Personal Customs Code (PCC) issuance' web page on your smart phone browser or install '모바일 관세청' App in Google Play Store (or App Store for iPhone) and click '개인통관고유부호'.



- ② choose the Identity verification method(mobile phone or public certificate authentication).
And Enter your name and alien registration number.
- If you choose the Identity authentication method: mobile phone, Enter your mobile phone number.

Identity authentication	Previously issued details inquiry

- ③ Identity verification with my mobile phone. (Enter the back of the alien registration number with a virtual keypad)

Identity authentication	Enter the back of the alien registration number

- ④ Progressing Identity authentication on mobile phone - Simple Identity authentication(App).
- If you don't have a PASS authentication app, install it or proceed with authentication by SMS(see next page).

Choose the Telecom company

Enter the name, mobile phone number

⇒

- ⑤ Progressing Identity authentication on mobile phone - mobile phone Identity authentication(SMS).
- Click [the mobile phone identification(text)] tab at the top to proceed.

Choose [the mobile phone identification(text)] tab

Authentication by SMS

⇒

⑥ Progressing public certificate authentication.

- iPhone users can select certificates after moving certificates (PC→mobile) (see next page).

Choose the public certificate authentication




public certificate authentication password confirm




⑦ iPhone users can select certificates after moving certificates. (PC→Mobile)

- If you have a certificate stored on your Android mobile, you will skip the procedure below.

certificate sending on PC



Enter the identified authentication number and password on the PC screen and export it



⑧ When you click [등록 (Registration)] after filling out the form, issuance will be completed.

filling out the form

The Personal Customs Code (PCC) 'issuance'

⑨ In the mobile website, '개인통관고유부호' is to referred and it progresses.
 - If you do not have a mobile customs app (app), you can apply for issuance on websites.

[개인통관고유부호] search

p.customs.go.kr

- ⑩ It is the same as the process of issuing personal customs clearance code using '모바일 관세청' App.
 - But, on the mobile web, only mobile phone authentication is available (refer to No.③~⑤)

Mobile Web Page

The Personal Customs Code (PCC) 'issuance'



6. How can I get my Personal Customs Code (PCC) issued on a PC?

- ① You can access the 'Personal Customs Code (PCC) issuance' web page

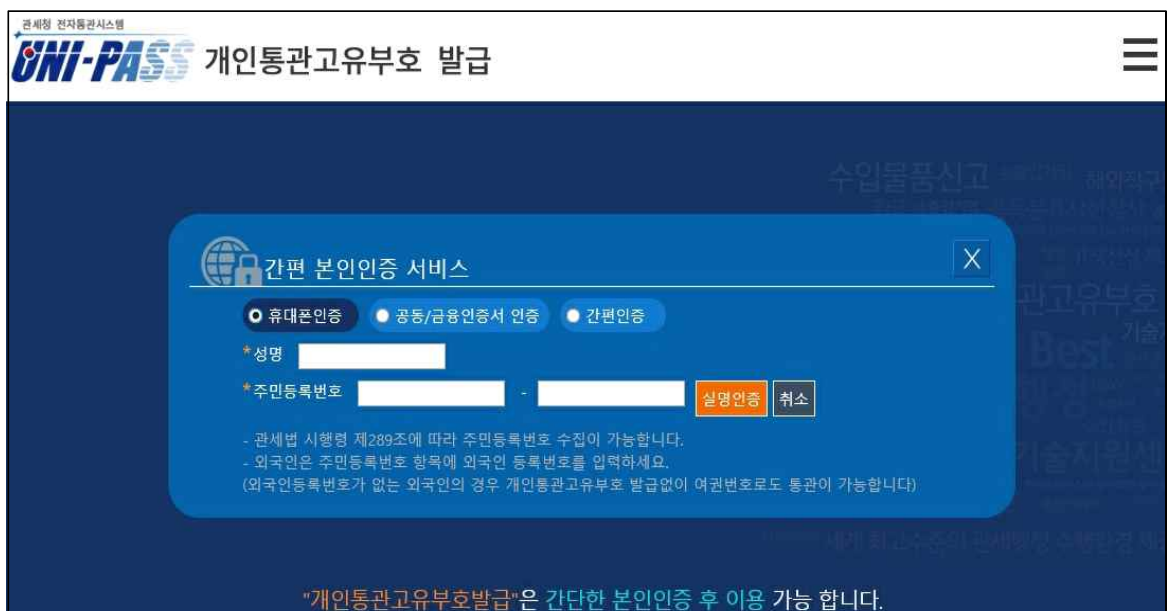
(<https://unipass.customs.go.kr/csp/persIndex.do>) of the Korea Customs Service on the Internet browser.

- If you are a first-time user for issuance, select [신규발급 (New issuance)].
If you are a previously issued user, select [조회 (Search)].



- ② Select 'Simple Identity authentication service' [휴대폰인증 (mobile authentication)] or [공동인증서 인증 (accredited certificate)] or [간편인증 (simple certification)]. And enter your 성명 (name on the Alien Registration Card), 주민등록번호 (alien registration number), and select [실명인증 (real-name registration)].

※ If you fail real-name registration, refer to FAQ No.3 for details.



- ③ (For first-time issuance) Choose a mobile telecom company that you use in your name.

https://www.kmcert.com/ - 이동통신사 선...

KMC

이용 중이신 통신사를 선택 하세요.

SKT	KT
LGU+	알뜰폰

- 알뜰폰이란?
이동통신사(SKT,KT, LGU+)의 통신망을 임대하여 별도의 휴대통신서비스(MVNO)를 제공하는 사업자를 말합니다.
- 휴대폰 본인확인 시 타인 명의의 무단 도용할 경우, "정보통신망법 제 49조"에 의거하여 5년 이하의 징역 또는 5천만원 이하의 벌금에 처할 수 있습니다.

- ④ Enter your personal information (Name, date of birth (8digits), male/female and Mobile phone number) registered at the time of mobile phone subscription, enter the characters in captcha image, and click [확인 (OK)].

https://www.kmcert.com/ - 휴대폰 인증 ...

PASS

간편본인확인(문자) | 휴대폰본인확인(문자)

PASS 자동차로 내차 시세조회하고
벤츠 C클래스 받자!

이름: [] 내국인

생년월일: []

휴대폰번호: 010- []

보안숫자 입력: 38325

38325

☒ 개인정보이용동의 ☒ 고위직보장정보제공동의 ☒ 서비스이용약관동의 ☒ 통신사이용약관동의

취소 확인

https://www.kmcert.com/ - 휴대폰 인증 ...

PASS

간편본인확인(문자) | 휴대폰본인확인(문자)

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취소 확인

원 페이지 메시지

입력정보 확인하기

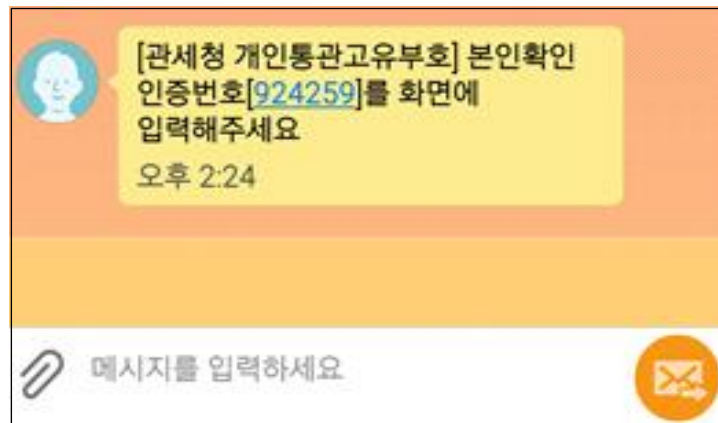
- 이름: []
- 생년월일: 2001년 06월 29일
- 휴대폰번호: 010- []
- 통신사: SKT
- 성별: 남자
- 국적: 내국인

입력하신 정보를 다시 한번 확인해 주세요.
(일치하지 않으신 경우 "취소" 버튼 클릭)

확인 취소

※ If you fail identity verification, refer to FAQ No. 4 for details.

- ⑤ After comparing the personal information (name, Korean/Non-Korean, date of birth (8 digits), male/female, and mobile phone number) registered at the time of mobile phone subscription, with information entered in No. ④, an authentication number will be sent to your mobile phone.



- ⑥ After checking the authentication number sent to your mobile phone, enter the authentication number in the input box, and select [확인 (OK)].

A web page titled "PASS" for entering a verification number. The page has a purple header with the word "PASS". Below the header, there are three tabs: "QR인증" (QR Authentication), "간편인증" (Simple Authentication), and "문자인증" (SMS Authentication), with "문자인증" being the active tab. The page contains instructions in Korean about entering the verification number and a warning about the time limit. The verification number "924259" is displayed in a box, with a red "2:56" timer and a "시간연장" (Extend Time) link next to it. A large purple button labeled "확인" (Confirm) is at the bottom. The footer contains small text about the Korea Internet & Security Agency and the Korea Internet & Security Agency.

- ⑦ After the identity verification process in No.⑥, on the application page, enter your 주소 (address), 전화번호 (telephone number), 이메일 (e-mail) in addition to the information you entered for identity verification.
- ⑧ Enter your 주소 (address), 전화번호 (telephone number), 이메일 (e-mail), 휴대폰 명의구분 (mobile phone owner's name classification), (본인명의 (self-owned telephone number) / 없음 (None)), 휴대전화번호 (mobile phone number), agree with the access to your personal information in the application form, and then click [등록 (registration)].

UNI-PASS 개인통관고유부호 발급

발급신청 및 조회

개인통관고유부호 발급신청

* 항목은 필수입력 항목입니다.

* 이름	홍길동	* 주민등록번호	190000 - *****
* 주소	35208 대전광역시 서구 청사로 189 (둔산동)		
* 전화번호	010-1234-5678	이메일	test1234@gmail.com
* 휴대전화 명의구분	<input checked="" type="radio"/> 본인명의 <input type="radio"/> 없음	* 휴대전화번호	010-1234-5678
		인증번호 :	확인
			인증

[개인정보 열람 동의]

☐ 본인은 이 건 신청내역의 정확한 검증을 위하여 관세청 담당공무원이 전자정부법 제 36조에 따른 행정정보 공동이용 등을 통하여 본인의 주민등록초본을 열람하는데 동의합니다.

☐ (선택사항) 본인의 통관고유부호로 수출입 신고가 발생하였거나, 통관고유부호의 변경사항이 발생할 경우 SMS로 알림메시지를 받겠습니다.

이전화면 등록

- ⑨ When you click [등록 (Registration)] in No. ⑧, the Personal Customs Code (P+12 digits, e.g. P193456789123) will be automatically issued.

UNI-PASS 개인통관고유부호 발급

발급신청 및 조회

개인통관고유부호 발급내역 조회

홍길동 님의 개인통관고유부호는 P000000000000 입니다.

이름	홍길동	주민등록번호	123456-*****
주소	(35227) 대전광역시 서구		
전화번호	042-1234-5678	이메일	test1234@customs.go.kr
휴대전화 명의구분	본인명의	휴대전화번호	010-1234-5678
사용여부	사용		

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변경




Public/Financial Certification Authentication.

- For the Public/Financial Certificate Authentication, select the certificate you want to use in the Certificate Verification pop-up window and enter the the certificate password → [확인OK] Button.
- You can access the 'Personal Customs Code (PCC) issuance' web page of the Korea Customs Service on the Internet browser. (<https://unipass.customs.go.kr/csp/persIndex.do>)

<p>① 'Personal Customs Code (PCC) issuance' web page main screen</p>		<p>select [신규발급 (New issuance)]</p>
<p>② select [공동/금융인증서인증 (Public/Financial Certification)] and enter information</p>		<p>Enter your Name(성명) (name on the Alien Registration Card), 주민등록번호 (alien registration number), and select [실명인증 (real-name registration)]</p>
<p>③ In the certificate confirmation pop-up window, select the certificate to use and enter the certificate password → select [확인(OK)] button</p>		<p>※ The New and Previous version screen are different but no problem</p>

➤ Simple Certification Authentication.

- For the Simple Certification, select the Certificate you want to use in the authentication pop-up window, enter your mobile phone number, check the service use agreement, and click the [인증요청(Certification Request)] button → Depending on the Simple Certification method selected, push notification to your mobile phone or SMS authentication request are made.

<p>① 'Personal Customs Code (PCQ) issuance' web page main screen</p>		<p>select [신규발급 (New issuance)] button ※ [간편인증(Simple Certification)] automatic setting</p>
<p>② Enter the information after selecting the Simple Certification method for Certification</p>		<p>Enter the information and select [인증 요청(Certification Request)] button</p>
<p>③ Proceed in each Authentication Application</p>		<p>Depending on the Simple Certification method selected, push notification to your mobile phone or SMS authentication request are made</p>