Issuance of Personal Customs Clearance Code

FAQ for Foreigner

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Hello. We are Technical Service Center of Korea Customs Service.
If you have difficulty with issuance of the Personal Customs Code (PCC), Please refer to the FAQ below. If you can't find the answer that you want from this FAQ, please contact us via Kakao Talk.
*** Search '관세청 유니패스 기술지원상담센터' in Kakao Talk Channel and ask your questions in the 1:1 chat.**

1. What is a Personal Customs Clearance Code(PCC)?

▸ It is an unique number for personal identification when customs clearance is made. It can be used instead of resident registration number when reporting personal items for importation to prevent leakage of personal information. (P + 12digits)

2. Can foreigners apply for the Personal customs clearance code?

▸ In case of foreigners, they can report their imports using their passport number or alien registration number, so they do not need to have a personal customs clearance code, but if they want to receive a personal customs clearance code to protect their personal information, they can apply online or visit customs to apply.

[Online Issuance]

▸ Please apply by accessing the 'Personal Customs Clearance Code' web site(https://unipass.customs.go.kr/csp/persIndex.do)on your PC or mobile phone

※ Requirements

- Alien Registration Card or Certificate of Foreign Residence in Korea
- A mobile phone number or a Public Certification under your name

[Offline Issuance]

▸ Please visit the nearest customs office to apply for the PCC with your Alien Registration Card or Certificate of Foreign Residence in Korea

※ Please check the Korea Customs Service web-site for customs office's locations.

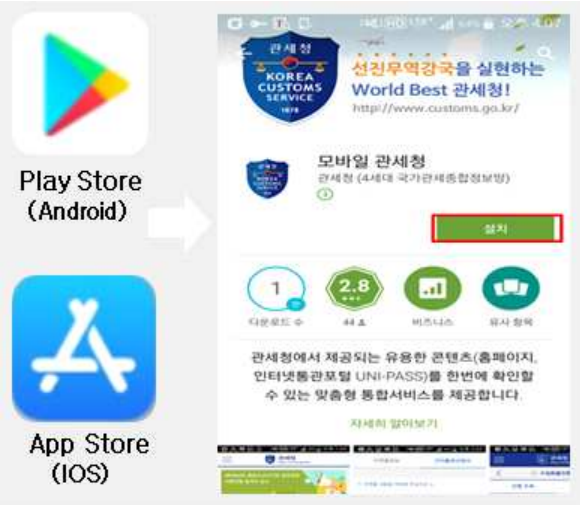
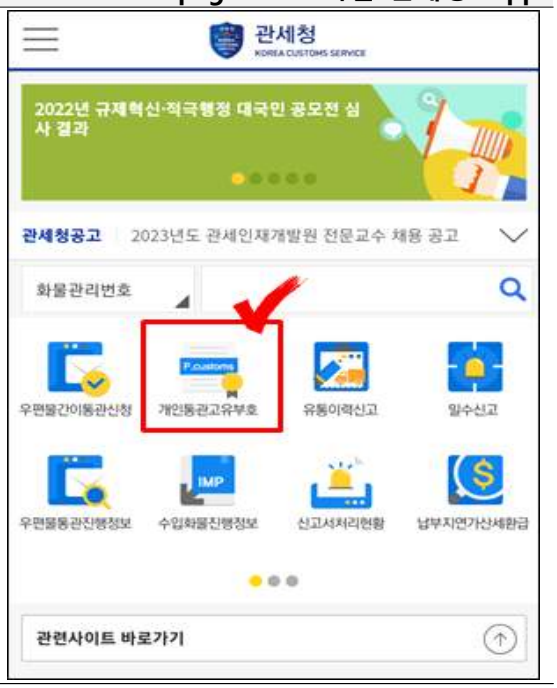
▸ If visiting a customs office is not convenient for you, you can use your alien registration number (if you have the Alien Registration Card) or passport number

3. How can I get a Personal Customs Clearance Code issued on my mobile phone?

▸ You can access the 'Personal Customs Clearance Code issuance' web site (https://unipass.customs.go.kr/csp/persIndex.do) on your mobile phone browser or After installing '모바일 관세청' App, you can apply for your Personal Customs Clearance Code without membership.

Using the Mobile App

STEP 1) Install 'Mobile Customs Service(모바일 관세청)' app in 「Play Store」 or 「App Store」 and click '개인통관고유부호'

App installation	Initial screen page of '모바일 관세청' App
	

If you want to install the Mobile app, please click the link below.

* Android User https://play.google.com/store/apps/details?id=kr.go.kcs.mobile.pubservice
* IPhone (IOS) User https://itunes.apple.com/kr/app/id1100073666

STEP 2) Choose the Identity verification method(mobile phone or public certificate authentication or simple certification). And Enter your name and alien registration number.

[Progressing mobile phone authentication]

① **If you choose the Identity authentication method: mobile phone authentication** Enter your name, alien registration number, mobile phone number.

- Enter the back of the alien registration number with a virtual keypad

Identity authentication



Enter the back of the alien registration number



② Progressing Identity authentication on mobile phone : **Simple Identity authentication(App)**.

- If you don't have a PASS authentication app, install it or proceed with authentication by SMS(see next page).

Choose the Telecom company



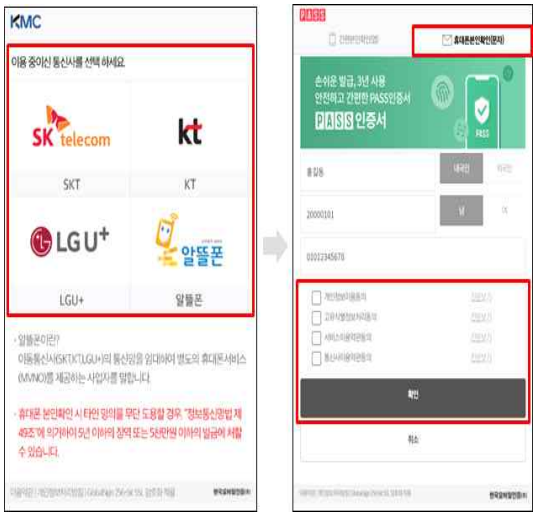
Enter the name, mobile phone number



③ Progressing Identity authentication on mobile phone : **mobile phone Identity authentication(SMS).**

- Click [the mobile phone identification(text)] tab at the top to proceed.

Choose [the mobile phone identification(text)] tab



Authentication by SMS



[Progressing public certificate authentication]

① **If you choose the Identity authentication method: public certificate authentication** Enter your name, alien registration number.

- Enter the back of the alien registration number with a virtual keypad

Choose the public certificate authentication

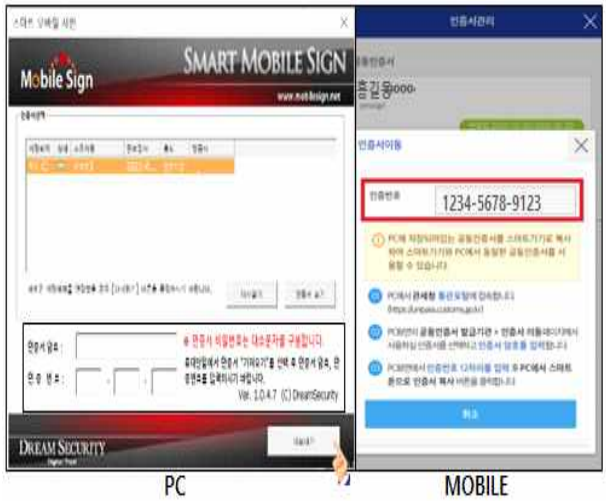


Public certificate authentication password confirm



② **iPhone users can select certificates after moving certificates. (PC→Mobile)**

- If you have a certificate stored on your Android mobile, you will skip the procedure below.

Certificate sending on PC	Enter the identified authentication number and password on the PC screen and export it
	

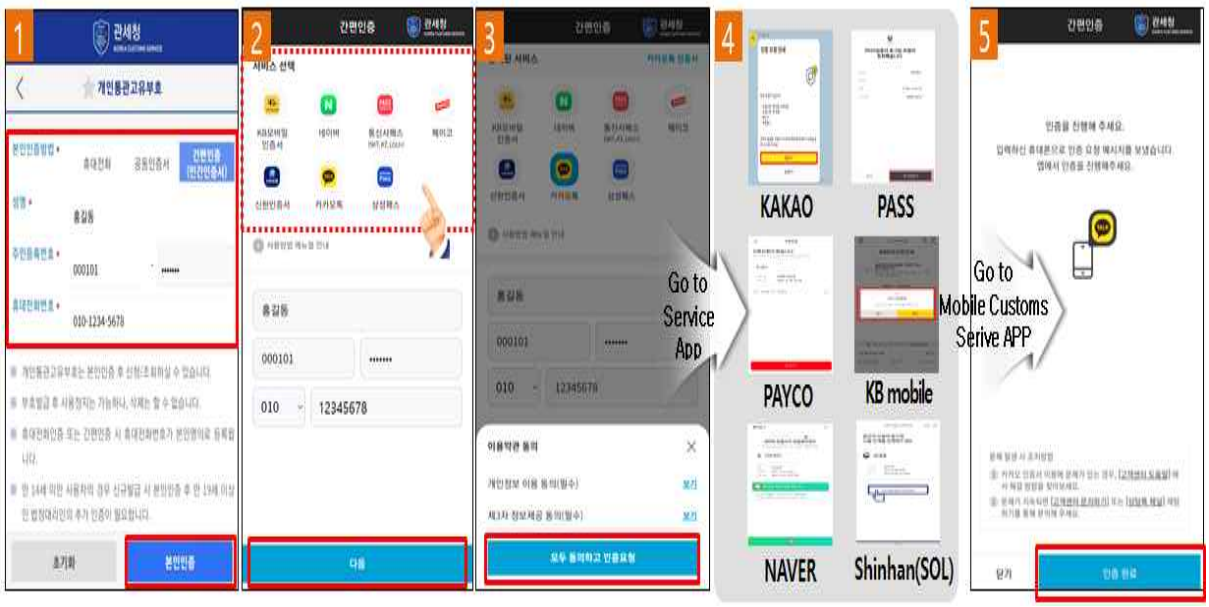
[Progressing simple certification]

① **If you choose the Identity authentication method: simple certification**

Enter your name, alien registration number, mobile phone number

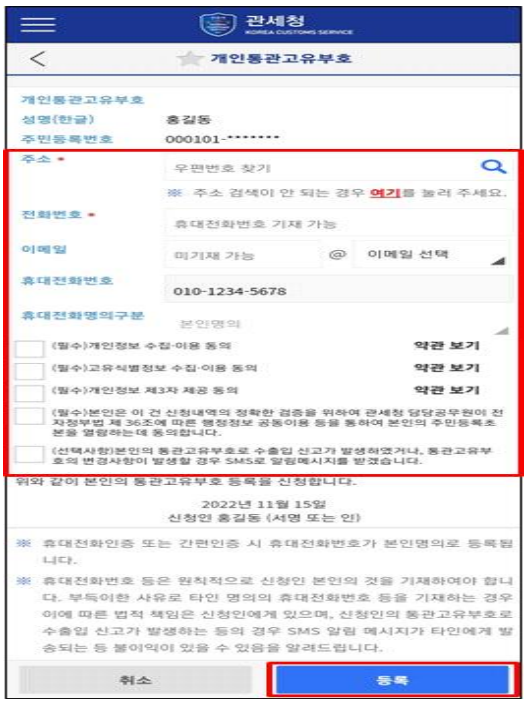
▸ Once you have clicked [모두 동의하고 인증요청(All agree and request authentication)] button it will direct you to a mobile phone PUSH service for a separate application service to process your authentication securely

Choose the public certificate authentication → Public certificate authentication password confirm



STEP 3) **When you click [등록 (Registration)] after filling out the form, issuance will be completed.**

Certificate sending on PC	Enter the identified authentication number and password on the PC screen and export it





Using the Mobile Website

- If you do not have a mobile customs APP, you can apply for issuance on website.
  In the mobile website, '개인통관고유부호' is to referred and it progresses.
- Please refer to the same method you apply on PC on the next page.
  But, public certificate authentication cannot be verified

[개인통관고유부호] search	unipass.customs.go.kr/csp/persIndex.do





4. How can I get my Personal Customs Clearance Code issued on a PC?

STEP 1) Please access "https://unipass.customs.go.kr/csp/persIndex.do"

STEP 2) If you are a first-time user for issuance, select [신규발급 (New issuance)].

* If you are a previously issued user, select [조회 (inquiry)].



STEP 3) Select [휴대폰인증 (mobile phone authentication)] or [공동/금융인증서 인증 (public certificate authentication)] or [간편인증 (simple certification)]. And enter your 성명 (name on the Alien Registration Card), 주민등록번호 (alien registration number), and select [실명인증 (real-name registration)].

※ If you fail real-name registration, refer to FAQ No.5(14page) for details.



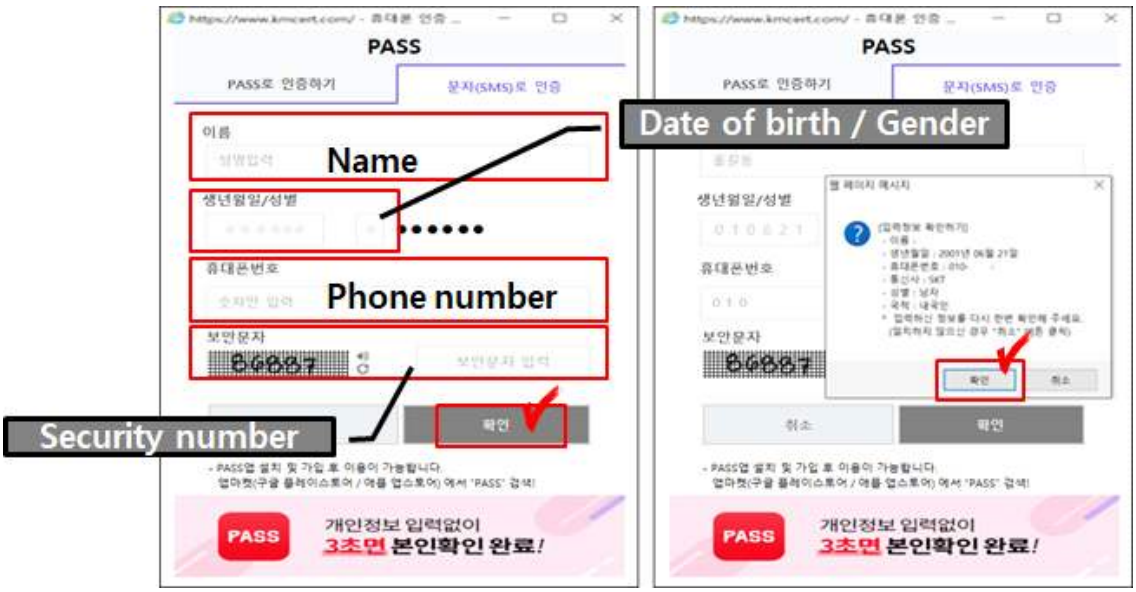
STEP 4) Please follow the authentication method you chose

[Progressing mobile phone authentication]

① Select telecom company for your mobile phone



② Enter your personal information (Name, date of birth (8digits), Gender, phone number) registered at the time of mobile phone subscription, enter the characters in captcha image, and click [확인 (confirm)].



※ If you fail identity verification, refer to FAQ No.6(15page) for details.

③ After comparing the personal information (Name, Date of birth (8 digits), Gender, and phone number) registered at the time of mobile phone subscription, with information entered in No. ②, an authentication number will be sent to your mobile phone



④ After checking the authentication number sent to your mobile phone, enter the authentication number in the input box, and select [확인 (confirm)] Button.

[Progressing public/financial certificate authentication]

▸ For the Public/Financial Certificate Authentication, select the certificate you want to use in the Certificate Verification pop-up window and enter the the certificate password → Click [확인 (confirm)] Button.



[Progressing simple certification]

① For the Simple Certification, select the Certificate you want to use in the authentication pop-up window, enter your phone number, check the service use agreement, and click the [인증요청(Certification Request)] button



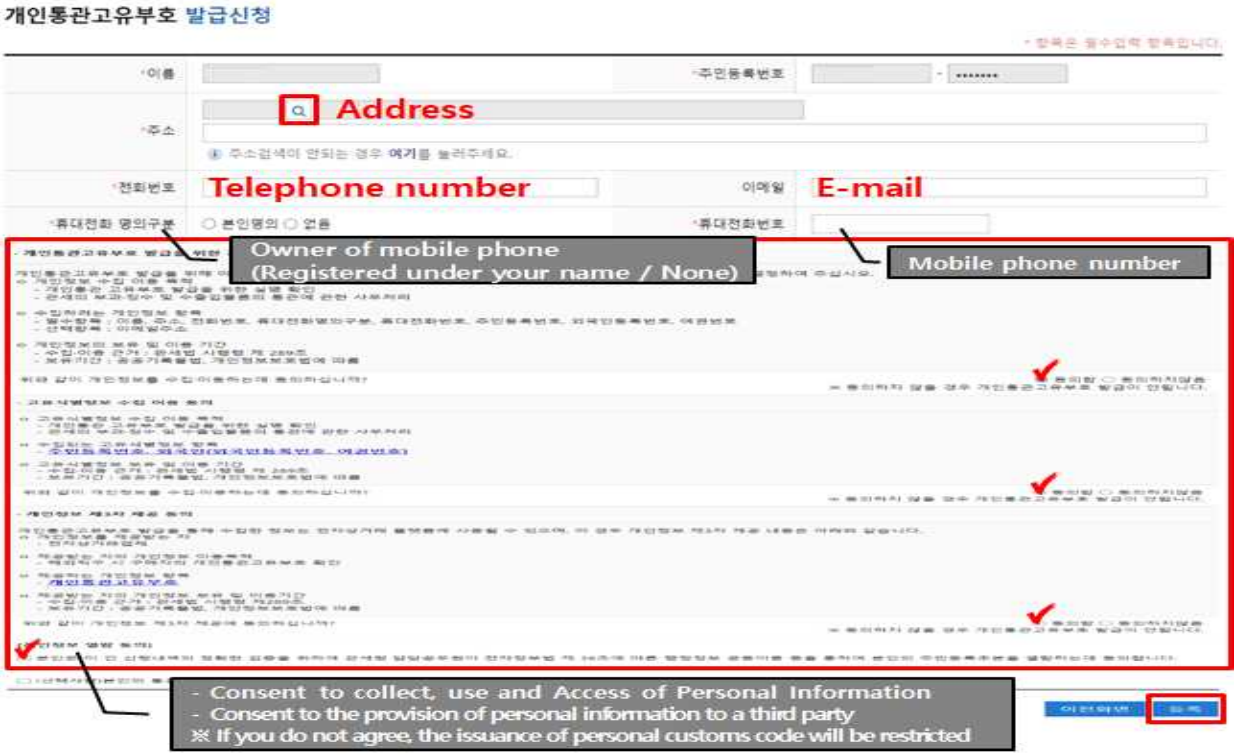
② **Proceed in each Authentication Application.**

- Depending on the Simple Certification method selected, push notification to your mobile phone or SMS authentication request are made



STEP 5) Please enter basic information on the 'application for Issuance' screen → click [등록 (registration)]

- Please enter your address, phone number, email, mobile phone owner, and mobile phone number and check your consent

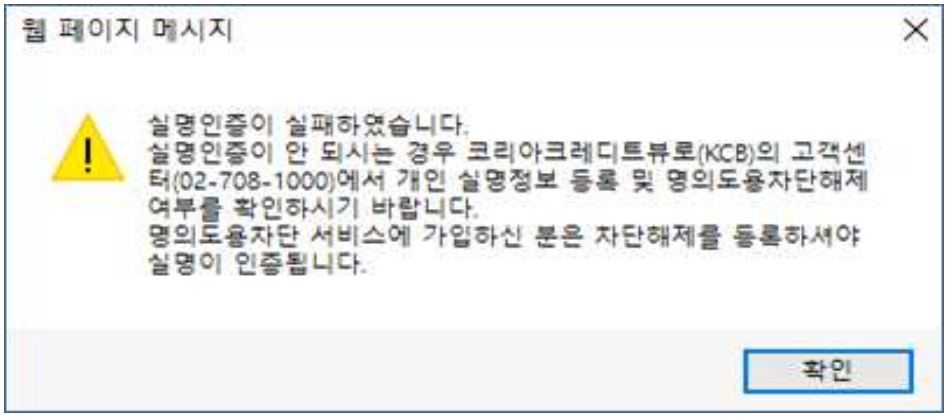


STEP 6) When you click [등록 (Registration)], the Personal Customs Clearance Code will be automatically issued.

※ P+12 digits , e.g.) P212345678912



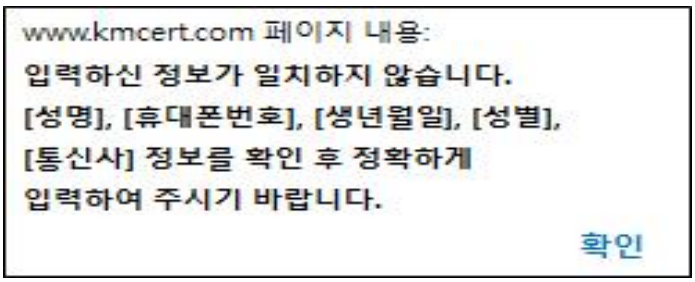
5. The web page message “Real name authentication failed” popped up



- Please enter the name as indicated on your Alien Registration Card or Certificate of Foreign Residence in Korea (in capital letters).
- If you entered your name correctly but failed, please type your name without any space. (e.g. COI ZHUNA → COIZHUNA)

※ If you typed name and alien registration number correctly but repeatedly failed, please call the KCB customer center(☎ 02-708-1000), and then press Number 4 > Number 3 > Number 0 when you connect to the ARS to check whether you have joined a service to prevent identity theft and whether your name is registered.

6. Identity verification with my mobile phone failed.



▸ At the time of first PCC issuance, identity verification on your mobile phone is required. If you fail identity verification, please make sure the followings are entered correctly.

*PASS App authentication: ① Telecom company, ② Name without spaces, ③ Mobile phone number without '-'

*PASS SMS authentication: ① Telecom company, ② Name without spaces, ③ Date of birth(8digits), Mobile phone number without '-'

※ Your name in your Alien Registration Card and your mobile phone subscriber name must match for identity verification.
If the names are different, you must change your mobile phone subscriber
name to be same as the name in your Alien Registration Card.
→ If you entered your name correctly but repeatedly failed, please call the KMC customer center at 1644-1863 to ask about mobile identity verification.